



BER S.r.l. Via dell'Edilizia n. 68 – 36100 VICENZA
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RMA(Return Merchandise Authorization Form) N. _____ Data _____

PLEASE READ THROUGH WHOLE FORM AND FILL OUT ALL FIELDS WITH *

1. Fill out the form and send it back to BER (email to support@ber.it prior to returning the material
2. Make a copy of the form you have filled out and place it in the box with your items
3. Ship to BER srl Via Dell'Edilizia n.68 – 36100 Vicenza (VI) Italy
4. All shipment costs, duties, taxes (if applicable) and in-transit damages caused by improper packaging or handling are the responsibility of the customer
5. Full RMA Policy and return instructions may be consulted at www.ber.it

Privacy Policy (Legislative Decree 196/2003) BER S.r.l. ('the company') will process your data in compliance with the provisions set out in Legislative Decree 196/2003. Pursuant to the Article 13 of cited Legislative Decree we inform you that your data will be processed with the support of telematic, hardcopy and IT means to manage your commercial/technical inquiries, to fulfil the obligations arising as the result of the contractual relationships established between you and the Company and to fulfil the obligations which arise under the law. In relation to data processing you may, at any time, exercise your rights (access, cancellation, rectification, ...) in accordance with Article 7 of cited Legislative Decree. The data Privacy Data Base is in BER srl Via dell'Edilizia n.68 – 36100 Vicenza (VI) Italy.

By filling out this form the customer declares to have read and accepted this information.

RIFERENCES	Billing address	Shipping address
Reference Person*		
Email*		
Company name*		
Address*		
Zip/Postal code+City+ Region/Country*		
Phone *		
VAT Code N. *		

SHIPPING METHOD I don't have any account, please add return cost to repair quote

Forwarder name *		Account Number*	
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ITEM DESCRIPTION			
Invoice number or BER Lot Number *		Date *	
Description Model / Item *		Serial Number	
Description of the problem found *			